**1.4.10 Inappropriate environment inside compartments:** The environment inside the compartment is unhealthy and unsafe. The compartments are often shabby, unhygienic and overcrowded. The toilets are dirty and cleanliness measure is not taken in regular basis. Most of the time, there is no hand-wash or soap in the toilet. So, the overall health regulation is at stake. Some passengers are indulged into unsocial activities in the compartments. In such situations, general passengers, especially the female ones feel uncomfortable. Some passengers are seen to be quarreling and creating chaos. Sometimes, people from other compartments roam around in AC compartments. This also creates chaos.